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ELEMENTS **CONTEMPORARY LIVING Ltd.**

Elements Living Ltd. specialises in contemporary European furniture which are available to buy over the phone or at our showroom in Oldham, Greater Manchester.

Delivery is free to all our customers who live on the UK mainland. If you require a delivery outside of the UK mainland, please contact us for quotation.

Payment methods

We accept all major credit cards; Mastercard, Solo, Switch/UK Maestro, Visa, Visa Delta and Visa Electron. Once your credit has been approved, the receiving address has been verified and the item has been located, your order will be accepted and the item shipped. All prices show are in £ (GBP) sterling, and are inclusive of UK VAT. If you would prefer to pay by cheque, cash or bank transfer, please contact us at the showroom as we can only accept your order by telephone or e-mail or by prior arrangement.

Your order

Our aim is to deliver the product between 3 – 4 weeks once the order is confirmed. But in the case where product is not available in the warehouse it may take longer depending on the stock availability.

Your delivery

Once your order is ready for dispatch, our associate delivery team will contact you with a delivery date. Once a delivery date has been set, please ensure that someone will be there to receive the goods. If required, our delivery crew will call you en route to give you an estimated time of arrival. Please ensure that we have your correct contact details. Please inspect the goods thoroughly before accepting delivery. If there is any damage or any missing items, please inform the showroom immediately. Kindly keep the original packaging as they will be needed in the case of returns.

Returns policy.

We hope that you will be happy with your purchases. Should you wish to return anything to us, our returns policy is set out below. If we make a mistake with your order, or if the goods received are in some way faulty, we have a no quibble returns policy. Simply contact us to arrange a collection and we will replace the item. Returns should be made within a reasonable time (usually 14 days) and in original condition and undamaged packaging. Regrettably self-assembly furniture cannot be returned once assembly is part or fully completed, unless the item is deemed faulty. Refund or re-credit will take 30 days for any sum that has been paid by you or debited from your credit card for the items once they have been received by our warehouse.

Your right of Cancellation (Distance Selling Regulations).

You have the right to cancel the contract at any time up to the end of 7 working days after you receive your order. To exercise your right of cancellation, you must give written notice to Elements Living Ltd. by letter, fax or e-mail, giving details of the items ordered and their delivery. Notification by phone is not sufficient.

If you exercise your right of cancellation after the items have been delivered to you, you will be responsible for returning them to Elements Living Ltd. at your own cost. The items must be returned to our shop at 120-122 Yorkshire Street, Oldham, OL1 1ST.

You must take reasonable care to ensure the items are not damaged in the meantime or in transit.

Once you have notified Elements Living Ltd. that you are cancelling the contract and items is received in our shop, Elements Living Ltd. will refund or re-credit you within 30 days for any sum that has been paid by you or debited from your credit card for the items. If you do not return the goods as required, Elements Living Ltd. may charge you a sum not exceeding the direct costs of recovering the item.